The Group's new sustainability framework which aims to transform lives for the better is focused on creating a sustainable living landscape for the environment and the community within our operations while upholding our mission in providing top quality product & services through operational excellence.



REPORT OVERVIEW



SCOPE OF REPORT

Geographical and Organizational Reporting Coverage

Salcon Berhad and the companies below which spearhead our diversified business operations of which Salcon Engineering Berhad and Envitech Sdn Bhd (water & wastewater operation) contribute 85% of the Group's revenue.

- 1. Salcon Engineering Berhad (Malaysia & Vietnam water concession operation)
- 2. Envitech Sdn Bhd (wastewater treatment services)
- 3. Eco-Coach & Tours Sdn Bhd (transportation services)
- 4. Azitin Venture Sdn Bhd (property development)
- 5. Volksbahn Technology Sdn Bhd (technology services)
- 6. Salcon Power (HK) Limited (solar power investment)
- 7. Salcon Petroleum Services Sdn Bhd (oil & gas software markng)

Guidelines & References

This report is prepared in accordance with the following guidelines, references and frameworks with the objective to measure, understand and communicate our economic, environmental, social and governance performance to our stakeholders.



Principal Guidelines

- Bursa Malaysia Sustainability Reporting Guide
- Task Force on Climate-related Financial Disclosures (TCFD)



Supplementary **Guidelines**

- FTSE4Good Bursa Malaysia Index Rating Guide
- Global Reporting Initiative (GRI) Standards
- AA1000 Stakeholder Engagement Standards 2015



- Sustainability Development Goals (SDGs) United Nations Global Compact (UNGC) principles

Commitment



ACCESSIBILITY & FEEDBACK

This report, which is available in HTML & PDF format is available at our corporate website at https://www.salcon.com.my/sustainability/sustainability-statement

We welcome any feedback or suggestion about our sustainability performance. Please address any comments you may have to the Sustainability Committee at corporate@salcon.com.my

SUSTAINABILITY AT SALCON

The Group's new sustainability framework which aims to transform lives for the better is focused on creating a sustainable living landscape for the environment and the community within our operations while upholding our mission in providing top quality product & services through operational excellence.

This is in line with Salcon's new Vision, Mission and revised Core Values which encompass all our business activities where we aim to enrich lives by committing to acting sustainably - balancing the social, environmental and economic aspects to make a positive difference to individuals, society and the environment.

AWARDS & RECOGNITION



Inclusion in FTSE4Good Bursa Malaysia Index for the 5th consecutive year



Asia Sustainability Reporting Award – Asia's Best Sustainability Report Award



CSR Malaysia Awards 2019 – Company of the Year Award in Construction & Engineering Category



ASEAN HR Award – (Malaysia Category)

SUSTAINABILITY FRAMEWORK

The new Sustainability Framework outlines the Company's approach through its commitments in the three main pillars i.e. **Economic, Environment and Social.**







	Economic	Environment	Social		
Our Commitment		Transforming Lives for The Better			
Our Key Areas	Innovative products & services through operational excellence	Protecting the environment	Thriving workforce and happy communities		
Key Material Areas	 Financial management & profitability Ethics & integrity Clients satisfaction Project delivery Corporate Governance Branding reputation Technology & Innovation 	Environmental & Climate Change	 Occupational safety & health Workplace well-being Equal opportunities & diversity Training & development Talent attraction & retention Community Engagement 		
Impact on SDGs	8 CHANANTE TO AFFORME AND SHOULD BE CHANANTE TO AFFORM AND SHOULD BE CHANATE TO AFFORM AND SHOULD BE CHANATE TO AFFORM AND SHOULD BE CHANATE TO AFFORM AND SHO	13 candin	3 SOURCE STATE STA		

Note: Key material areas have been updated to reflect current stakeholder concerns and the company's key sustainability risks and opportunities in FY 2019. For more details of the materiality assessment, kindly refer to page 34.

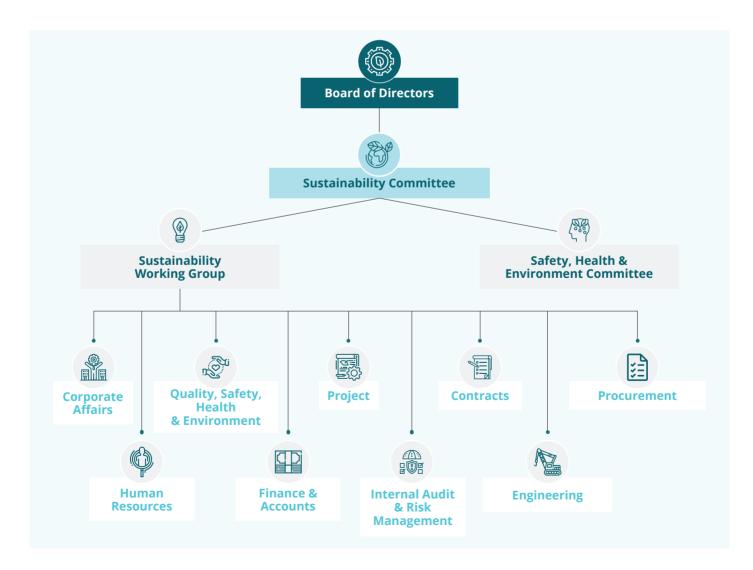
GOVERNANCE STRUCTURE

The sustainability governance structure at Salcon is committed to ensuring that the right executive leadership, strategies and internal controls are in place to instill sustainability principles across the organization and to ensure the Group's long term success.

The Salcon Board of Directors, with the support of the Sustainability Committee (SC), oversees the Group's sustainability strategies and performance. The SC meets at least once a year to review, discuss, evaluate and recommend strategies for improvement. The Sustainability Working Group (SWG) is a cross functional team which is responsible for the implementation of sustainability strategies. The SWG meets on

a regular basis and monitors set targets & measures for the Company's EES performance besides collating data for yearly sustainability reporting.

This year, in order to improve workflow efficiency, the Quality Assurance & Quality Control Department (QA/QC) and Safety, Health & Environment (SHE) Department was combined into one and renamed as Quality, Safety, Healthy & Environment (QSHE) Department. Besides that, the Engineering Division was included in the revised Governance Structure to reflect the Company's focus on Technology & Innovation as a key material issue.



MATERIALITY

The Company's materiality assessment was first conducted in FY 2017 and has since undergone yearly reviews and updates to better reflect current stakeholder concerns and the company's key sustainability risks and opportunities.

METHODOLOGY

The materiality assessment process follows Bursa Malaysia and GRI Sustainability Reporting guidelines and helps us to identify risks and opportunities of key material issues which matter most to our stakeholders.



Identification and Review of Material Issues from Internal and External Sources

Reviewed all (38) materiality issues in EES aspects to identify its importance in line with the current market conditions and industry trends.

- a. Internal source: internal data, employee satisfaction survey
- b. External sources: rating & index guideline (FTSE4Good Bursa Malaysia Guidelines, GRI guidelines, Bursa Malaysia Sustainability Reporting Guide, TCFD Recommendations), media reporting, analyst reports, external peer review, clients survey, industry news





Prioritization - Review & Analysis by The Sustainability Working Group (SWG)

Meetings and consultations were held with the SWG and relevant committees to review the Group's material issues to ensure that they are relevant and reflective of our stakeholder's priorities and aspirations. The SWG collectively reviewed and gauged the material issues which are material to our business from both the Company and stakeholders' perspective. Based on this, the SWG proposed to prioritize and realign the Company's material issues.

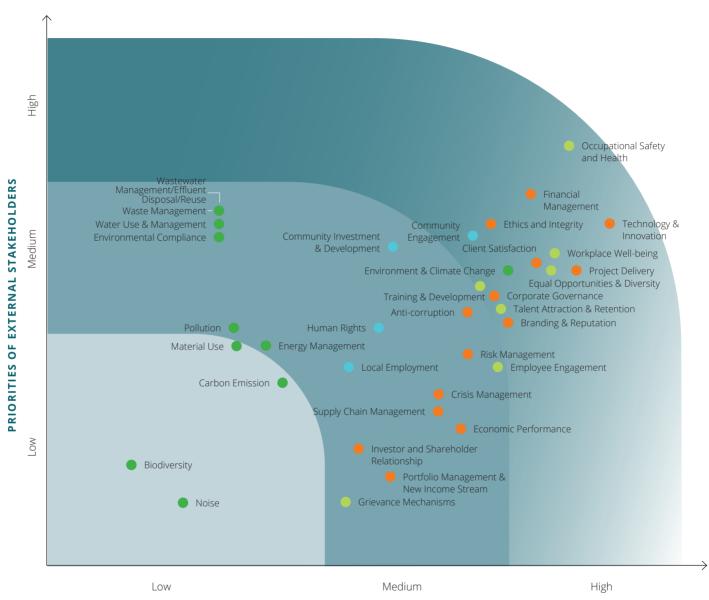
The result of this review is further elaborated below under 'Materiality Analysis'.





Validation - Presentation to The Sustainability Committee

The outcome of the materiality matrix review & analysis by the SWG was then presented to the Sustainability Committee for validation and approval.



PRIORITIES OF INTERNAL STAKEHOLDERS

List	List of 14 Highly Material Issues			Legend		
No.	Material Issues	Areas	No.	Material Issues	Areas	Community issues
1	Occupational Safety & Health	Workplace	8	Training & Development	Workplace	Workplace issues
2	Financial Management & Profitability	Marketplace	9	Corporate Governance	Marketplace	
3	Ethics & Integrity	Marketplace	10	Branding & Reputation	Marketplace	Marketplace issues
4	Workplace Well-being	Workplace	11	Talent Attraction & Retention	Workplace	Environment issues
5	Clients Satisfaction	Marketplace	12	Environment & Climate Change	Environment	
6	Project Delivery	Marketplace	13	Technology & Innovation	Marketplace	
7	Equal Opportunities & Diversity	Workplace	14	Community Engagement	Community	

MATERIALITY ANALYSIS

This year, we re-assessed our material issues to ensure the veracity of our materiality matrix and ranking of our material issues. This was undertaken by assigning weightages to the stakeholders according to their respective level of influence on our business operations.

Based on the above, the SWG and SC identified 4 medium-ranking material issues i.e. *Environmental Initiatives, Climate Change, Technology & Innovation and Community Engagement* to be elevated as part of our key material issues whereby *Environmental Initiatives and Climate Change* were merged as one material issue and renamed as *Environment & Climate Change* to align our environmental initiatives to climate change issues in order to mitigate the environmental impacts. The elevation is also in line with the TCFD recommendations and the SDG 13: Climate Action & SDG 17: Partnership for the Goals as well as to reflect the increasing concerns of investors on how companies integrate EES issues into company business strategy and the adaptation to the competitive market with innovative technologies nowadays.

Besides that, Work-life Balance and Employee Well-being were merged as one material issue and renamed Workplace Well-being which enables us to focus on developing an inclusive and happy working environment for our employees through employee engagement initiatives.

This brings a total of 14 key material issues of the Group which are categorized into 4 categories: economic, environment, social - workplace and social - community.

We analyze the risks and opportunities for each of our key material issues, mitigation measures undertaken as well as provide measurable targets and progress, where possible, on our various EES goals, in alignment with SDGs and UNGC principles.

UNGC Principles: 1 & 10



ECONOMIC









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Key Material Issues	Risks	Opportunities	Mitigation Measures & Progress (Page Reference)
Financial Management & Profitability	Potential losses leading to reduction of shareholder values and poor share price performance.	 Re-define Company direction and business strategy. Good management on the Group's financials and investment as well as maintaining healthy profits and economic growth. 	46
Ethics & Integrity	Risk of unethical business practices among employees or throughout the value chain which might affect the Company's reputation.	Embed integrity and ethical business practices in all aspects of our business.	43
Clients Satisfaction	Potential threat on loss of client and business opportunities.	Meeting clients' requirement in terms of costing, timing, technical expertise etc.	47
Project Delivery	Risk of losses arising from payment of compensation and reputation.	Successful completion and delivery of projects on time and within budget.	47
Branding & Reputation	Improper managing of brand and failed stakeholders' communications could result in reputational damage.	Building our business credibility, reputation and brand through effective communications with stakeholders.	48
Corporate Governance	Potential allegations of misconducts by authority or government in relations to ethical business behavior.	Build up trust and integrity through transparent, accountable and responsible business behavior throughout the business operations and value chains.	43
Technology & Innovation	Obsolete technologies leading to lack of competitiveness and loss of business.	Harnessing new skills, competencies and tools to support innovation.	47

UNGC Principles: 7 & 8





Key Material			Mitigation Measures & Progress (Page
Issues	Risks	Opportunities	Reference)
Environment & Climate Change	Inconsistent and poor climate risk assessments due to lack of credible risk data.	Undertake actions to mitigate the impact towards the environment within our business operations.	49











Mitigation



Key Material Issues	Risks	Opportunities	Measures & Progress (Page Reference)
Occupational Safety & Health	Major accidents due to non-compliance of policies and procedures that may lead to fatality or severe injury.	Creating a safe and healthy workplace, at both offices and project sites to enhance productivity and performance.	65
Workplace Well-being	Impacts to productivity and losses to the Company.	 Social & recreational activities/ initiatives for employees. Employees benefits and compliance with all wage laws for all categories of employees. 	64
Equal Opportunities & Diversity	Challenges arising from workplace discrimination and unfair treatment.	Fair treatment to all employees, employee diversity in respectful workplace.	59
Training & Development	Outdated skills and knowledge which may limit employee potential.	Training opportunities and career development to employees for self-improvement and development.	63
Talent Attraction & Retention	Not being able to attract and retain talents will negatively impact the Company's ability to perform and achieve its objectives.	To be the employer of choice by nurturing competent talent for company's growth.	62
Community Engagement	Lack of community engagement may result in conflicts or tensions especially at project sites.	Create engagement opportunities and provide a platform to voice opinions and give feedback.	67

ALIGNING TO GLOBAL PRINCIPLES

As a responsible business entity, it is crucial that we play a role in providing action plans to address challenges that have been identified by the global community. In alignment with the UNGC Global principles and United Nations Sustainable Development Goals (SDGs), we pinpointed goals that are highly relevant to our businesses, and analyzed our impact in achieving these goals.

SUSTAINABILITY DEVELOPMENT GOALS (SDGS)

This year, we further commit our actions to the SDGs by assessing and prioritizing our contribution to the SDG goals through the principled prioritization process, taking into consideration the following: -

- Risks to people and the environment: the contribution we can make to achieving the SDGs by meeting our responsibility to address potential and actual negative impacts that are linked to our operations and value chains;
- Beneficial SDG-related products, services and investments: the additional contribution we can make to achieving the SDGs by applying our knowledge, skills and other capabilities to benefit people and the environment.

Based on the criteria above, Salcon has identified 3 primary SDGs and 7 secondary SDGs which are in alignment with our business strategy, business operations and our material issues as below:



UNITED NATION GLOBAL COMPACT (UNGC)

Salcon is a signatory of the United Nations Global Compact (UNGC) with commitment to align our business to the Compact's 10 principles in four areas on human rights, labour standards, environment and anti-corruption.



Salcon's area of alignment to SDG and UNGC Principles are categorized by EES and presented in the table below. The details of the aligned SDG actions are disclosed in page 42, 49, 58 and 67.

EES Areas	SDGs	UNGC Principles
	6 CHANNAISE AND SAME EDANIAL SERVICE AND ADDITION AND ADDITIONAL SERVICE AND ADDITIONAL SER	Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights. Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.
Economic	7 AFFORDALE AND CLEAR HERERY 11 SUSTAINABLE STITUS AND COMMUNITES 16 PAGE. MISTING INSTITUTIONS INSTITUTIONS	
Environment	13 COMMITTE ACTION	Principle 7: Businesses should support a precautionary approach to environmental challenges. Principle 8: Businesses should undertake initiatives to promote greater environmental responsibility.
Social	3 GOODHEATH 3 ANDWELSENC 10 REGULATION 17 PARTHERSHIPS 17 FORTHERSHIPS WHITE WH	Principle 2: Businesses should make sure they are not complicit in human rights abuses. Principle 4: Businesses should uphold the elimination of all forms of forced and compulsory labour. Principle 5: Businesses should uphold the effective abolition of child labour. Principle 6: Businesses should uphold the elimination of discrimination in respect of employment and occupation.

STAKEHOLDER ENGAGEMENT & MANAGEMENT

Listening to our stakeholders is crucial to the success of our EES strategies and commitments. Engaging with our key stakeholders regularly enable us to understand their needs and expectations, identify gaps and enable us to make informed assessments and formulate strategies incorporating their views and inputs in our business decisions and the preparation of this report.

We are guided by the AA1000 Stakeholder Engagement Standards and engage with different stakeholder groups through various engagement channels.

Stakeholder Group	Importance of Stakeholder	Materiality Issues	Engagement Approach	Frequency	Values Created	Page Reference
	Employees are the backbone for the Company. They are the greatest	Occupational safety & health	Safety & Health Campaign	Annually	Safe and healthy working environment with better productivity.	65
Employees	and most valuable asset of the Company.	Training & development	Training opportunities	As needed	Enhanced skills for improved work efficiency.	63
		Talent attraction & retention	Employee performance review & rewards Employee entitlements & benefits	As needed	Recognizing our employees' contributions.	62
		• Employee engagement	Festive celebrations	As appropriate	Fostering positive relationships amongst colleagues.	64
			 Company Facebook page 	As needed	Up-to-date information on	48
			Internal newsletter	As needed	the company's direction/ news.	
			Voluntary opportunities	As needed	Opportunities for employees to give back to the society together.	70
			Salcon Recreational Club	As needed	Sports and family- based activities to foster good work- life balance.	64
		• Employees Survey	Bi- annually	Opportunities for employees to voice out their feedback to the management.	62	
Clients/ Customers	Clients are our main income source hence enable us to sustain financially.	Project delivery	Client satisfaction surveyRegular project meetings	Annually	Project delivery within timeline and budget.	47
	They provide us a direct gauge of the quality of our services.		Customers services (at billing services center in Sandakan office)	Daily (working day)	Fast and prompt attention to customer needs at billing services center.	47

Stakeholder Group	Importance of Stakeholder	Materiality Issues	Engagement Approach	Frequency	Values Created	Page Reference
Shareholders/Investors	Shareholders provide us with the financial capital needed to sustain our growth.	 Investor and shareholder relationship Financial performance Portfolio management 	Analysts/ bankers/ fund managers meeting	As needed	 Analyst presentations with positive feedback on information shared. Return on investment. 	48
		& new income stream	Annual General Meeting	Annually	Platform to share the company's economic performance, business direction and strategies with our shareholders. Rewarding our shareholders through dividend payment.	19
Regulators/ Government Authorities	Regulators and government authorities holds the rights to inspect and assess the compliance of laws and regulations of our Company. This ensure continuous	 Corporate governance Anti-corruption Ethics & integrity Environmental compliance 	Full compliance with Bursa Malaysia, Security Commissions and Quality Management (ISO 9001) policies and guidelines	As needed	Create reputable branding as well as keeping track with the current market regulations.	48
	licensed day-to-day operation. Regulators and government authorities are also policy makers which decide on compliance issues and requirements throughout the operations.		Environmental compliance at project sites	As needed	 Biodiversity conservation at project sites and create minimal carbon footprint. Effective resources management. Better awareness on environmental issues and compliance knowledge among employees. 	51

Stakeholder Group	Importance of Stakeholder	Materiality Issues	Engagement Approach	Frequency	Values Created	Page Reference
Business Partners/ Associate Partners	Business partners/ associate partners are important for us in strategic business planning and long term business relationships.	 Portfolio management & new income stream Project delivery Financial management 	Strategic business planning meetings	As needed	 Improve business and economic performance. Forge long term bond. 	19
Communities within our operating area allow us to contribute	Community engagementLocal employmentCommunity	Charitable giving	As needed	Build positive relationships with the community and attend to their needs.	68	
,	meaningful socioeconomic development to	investment & development	Internship opportunities	As needed	 Real corporate world exposure for students. 	69
	their lives.		Environmental education - Conducted Salcon Smart Water Programme and 1 Train The Trainers Programme	Bi-monthly	Outdoor education learning opportunities for students.	68
		_	Salcon Inter-school Water Quiz Competition	As needed	Raising awareness of local and global water issues.	69
			• Local employment	As needed	Creation of job opportunities for local communities at project sites.	69
Suppliers/	Suppliers and sub- contractors are our key enablers of project delivery. We work with	Supply chain managementEthics & IntegrityCorporate	Suppliers & sub-contractors evaluation	Annually	Performance monitoring and Improve efficiency throughout supply chain.	45
Inntractors	governance • Anti-corruption	Tender & bidding/ quotation requests	As needed	Share the same ethical procurement values.	45	
			Procurement policies & system	As needed		

Stakeholder Group	Importance of Stakeholder	Materiality Issues	Engagement Approach	Frequency	Values Created	Page Reference
Media	Members of the media bridges the Company with the public and is an important channel for building the Company's reputation.	Branding & reputation	Media releases One on One interviews	As needed	Reach out to public on company's strategic direction, future aspirations to promote company branding and reputation.	48
Non- Governmental Organisations (NGOs)	NGOs are our partners in improving the community's living quality in the socialenvironmental aspects.	 Community investment & development Community engagement Environmental initiative Human rights 	 Partnership and support in community, and environmental sustainability Support NGOs 	As needed	 Mutual understanding on sustainable environmental and social growth as well as biodiversity conservation. River & water conservation and education for community. 	53
Industry Associations	Industry associations keep us updated with the latest industry updates and serve as a platform for us to foster better relationship with	Branding & reputation	 Industry exhibitions and conferences Project site visits and project implementation workshop with the authorities 	As needed	Keeping track with industry updates.	48
	industry peers.		Membership with Malaysia Water Association (MWA), Global Water Intelligence (GWI) and International Water Association (IWA)	As needed	Foster good relationships with industry peers.	48



Focus Area: Innovative products & services through operational excellence

Re-defining Company direction and business strategy to deliver profitability and maintain a healthy financial performance.

Salcon's alignment to SDGs:

Primary







Secondary







Delivering profitability and maintaining a healthy financial performance is our foremost sustainability commitment and we aim to achieve this by providing innovative products & services through operational excellence whilst upholding the principles of transparency and integrity in all aspects of our business practices.

Salcon's alignment to SDGs, material issues and our programmes under Economic section:

SDG Logo 6 CLEAN WATER AND SANITATION

Salcon Alignment to SDGs

Water & Wastewater Treatment We treat water and wastewater to provide communities with clean, safe and quality water.

Material Issues

- Water use & management
- Wastewater management & effluent disposal/ reuse



Healthy Economic Growth

We diversified our business into various industries to create higher economic productivity.

 Portfolio management & new income stream



Water & Wastewater Treatment

Our core services, water & wastewater treatment provides one of the most basic yet essential infrastructure for healthy and sustainable living.

Technology Services

We provide smart city solutions through our joint venture Volksbahn Technologies Sdn Bhd by enabling efficient and fast networks through our fiber optic backbone in the Klang Valley.

- Technology & innovation
- Community investment & development



Solar Power

We install solar photovoltaic system in the United Kingdom to provide clean and affordable energy to households. Environmental initiatives



Improvement to Living Quality

Our diversified businesses (water, property development, transportation & technology services) create sustainable cities and quality living environment.

 Community investment & development



Transparency and Integrity

Our core values of teamwork, commitment, professionalism and respect underpin how we work. We are committed to adhere to the highest standards of corporate governance and transparency with zero tolerance on corruption.

- Corporate governance
- Ethics & integrity
- Supply chain management

In this section, we present our performance at the Marketplace based on the following areas:

1. Corporate Governance

- a. Ethics & integrity
 - i. Code of Ethics & Conducts
 - ii. Anti-corruption
- b. Risk management
- c. Business & human rights

2. Sustainable Supply Chain

a. Suppliers and sub-contractors performance management

3. Economic Performance

a. Financial Management & Profitability

4. Commitment to Our Clients

- a. Clients satisfaction & Project Delivery
- b. Technology & Innovation
- c. Branding & Reputation

CORPORATE GOVERNANCE

Good corporate governance is an ongoing commitment shared by our Board of Directors, management and employees in the Group. Guided by the Malaysian Code of Corporate Governance (MCCG), the Board appoints various Board Committees to facilitate, review and make recommendations to maintain compliance to the law and relevant principles, giving our stakeholders the highest level of assurance with regard to business integrity and accountability.

By setting up a clear governance framework, we are able to ensure transparency and accountable business practices throughout the value chain.

For more details on Corporate Governance, kindly refer to the Corporate Governance Statement section in this Annual Report.

Ethics & Integrity

Ethics & integrity is one of the key material issues in our materiality matrix and we expect all business activities to be conducted ethically, honestly and to the highest possible standards of transparency, openness and accountability for our clients, communities and employees.

All directors and employees at Salcon are expected to comply with our Code of Ethics and Conduct (COEC) and Statement of Policy and Business Ethics (SPBE) which encapsulate the Group's stand on ethical responsibility.

Code of Ethics and Conduct

The COEC underpins the Group's commitment to upholding high standards of business ethics and integrity across all our operations. We strive to ensure that all individuals under our employment abide by the code as proof of our commitment to ethical business practices.

The COEC, which was recently reviewed by the Board in FY 2019 to ensure alignment to best ethical practices, is available to all employees via the Company's intranet and official website. Notification of the recent amendments were sent out via email by the Group's Human Resource & Admin Department. New employee are also introduced and briefed on the COEC during the staff induction process and are expected to perform their roles and responsibilities in accordance with the highest ethical standards.

The Group's whistle-blowing channel allows our stakeholders to report misconduct of Salcon employees, including member of our Senior Management and Board Member, or complaints and grievances through email, phone call, grievance report form and face-to-face meeting with HR personnel. Details of how to make a report have been made available on our corporate website

No cases were reported through the Whistleblowing channel in FY 2019.



▲ The Board ensures the highest level of assurance in business integrity and accountability for our stakeholders

Anti-Corruption

We remain committed to efforts that address, manage and prevent potential corruption activities within the Group.

In line with the UNGC Principle 10 (Businesses should work against corruption in all its forms, including extortion and bribery) and the SDG 16 (transparency & integrity), the Group maintains its commitment to adopt the highest standards of honesty and integrity in our business activities. We do not tolerate the direct or indirect offer, payment, solicitation or acceptance of bribes in any form within the organisation and take the most serious view of any attempt of corrupt practices by members of staff, contractors, agents and business partners.

In 2017, the Group introduced The Statement of Policy and Business Ethics (SPBE), which draws together the principles to support Salcon's zero tolerance on any form of bribery or corruption by or of its stakeholders. The Board of Directors fully supports the Policy and expect all Salcon employees to act professionally, fairly and with integrity in all business dealing and relationships.

We apply the same values on anti-bribery and anti-corruption to our suppliers and sub-contractors by enforcing a condensed version of our Policy statement to them upon their appointment. They will need to acknowledge their understanding and agreement on the Company's firm stand on the Policy.

Trainings on Corporate Liability Amendment Act 2018 and Related Party Transaction of Conflicts of Interest were conducted in August and October respectively this year to raise awareness on corporate liability for corruption offences as introduced by the MACC (Amendment) Act 2018 and also to provide knowledge on how to protect the interests of the Company when it is entering into related party transaction with conflicts of interest.

In FYE 2019, we achieved:

- Zero reported incidents of corruption in FYE 2019
- Zero fines/ penalties in FYE 2019 in relation with corruption/ bribery
- Zero employee disciplined or dismissed due to non-compliance with anti-corruption guidelines

Risk Management

Effective risk management is key to ensuring that potential risks are managed and responded immediately to minimize uncertainties and losses.

At Salcon, our risk management is overseen by the Risk Management Committee (RMC) which meets at least once a year to discuss any potential and existing risk issues in the Group, review its effectiveness according to current local and global business environment and reports them to the Board. The RMC is supported by the Internal Audit & Risk Management Department (IARMD).

In line with the Taskforce for Climate-related Financial Disclosure (TCFD) recommendations, the Sustainability Committee has recommended to the Board to integrate ESG risks into the Group's Risk Management Framework. This was discussed at the RMC and the IARMD has been tasked to incorporate relevant ESG causes, consequences, descriptions and applicable controls into the Integrated Risk Management Policies & Procedures.

Salcon Integrated Risk Management Policy is a comprehensive risk management methodology and system which is in compliance with ISO 31000. We use



▲ Construction of Telibong II Water Treatment Plant in Sabah

this policy as the framework to identify, assess, monitor, manage risks and report the operational risks, environmental risks, corruption risk on our operating companies. For more details on the composition of the RMC and our detailed risk management practices, please refer to the Corporate Governance Statement and Statement of Risk Management and Internal Control sections in this Annual Report.

Business & Human Rights

We are committed to support and respect the protection of internationally proclaimed human rights and to ensure that we are not complicit in human rights abuses as per the UNGC's Principle 1 and Principle 2 in human rights standards.

The Group's whistle-blowing policy provides protection, immunity and anonymity to any aggrieved parties/ stakeholders including employees and intermediaries such as suppliers, sub-contractors, customers and other stakeholders. Under this grievance mechanism, they have the right to report any unfair treatment, misconduct and/ or known instances of wrongdoings. The whistle blowing policy procedure for reporting is available for download on the Group's website at www.salcon.com.my.

SUSTAINABLE SUPPLY CHAIN

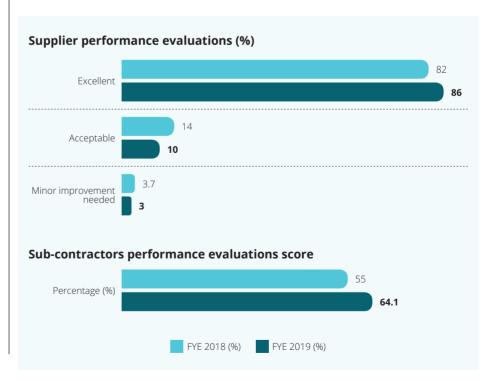
At Salcon, suppliers and sub-contractors are carefully selected to ensure an effective and sustainable supply chain management under our procurement policy.

In alignment with the Group ISO policies i.e. ISO 9001 Project Quality Policy, ISO 14001 Environmental Policy, OHSAS 18001 Policy as well as the Statement of Policy and Business Ethics, all our suppliers and sub-contractors are required to adhere to ethical and sustainable business practices with non-involvement in child labour, forced labour, human trafficking, environmental harm and bribery at all time. A condensed version of these policies is appended together with the appointment of all Salcon's suppliers and contractors who perform services or deliver business for and on behalf of Salcon. Acknowledgement of the Statement is a prerequisite in every Salcon contract.

Suppliers And Sub-Contractors Performance Management

As part of the effort to ensure that our suppliers and sub-contractors comply with our procurement policy and to review any areas of improvement in terms of deliverables, pricing, workmanship, cooperation and emergency response, a yearly evaluation on the suppliers' and sub-contractor's' performance is conducted by the respective project managers. Suppliers and sub-contractors who are unable to meet our criteria will be removed from our suppliers and sub-contractors list to ensure quality deliverables.

We also work with our sub-contractors and provide them with safety and health trainings to drive improvements across the operations.



ECONOMIC PERFORMANCE

During FY 2019, the Group recorded RM 206,046 million gross economic value, a 43.9% of increase compared to the preceding year due to higher contribution from the Engineering & Construction division. The Group's total cash and cash equivalents stands at RM 121.34 million, gearing ratio at 0.06 and total borrowing at RM 24.1 million.

Economic Data (Group level)

Description	2017 (RM '000)	2018 (RM '000)	2019 (RM '000)
Revenue	206,492	130,221	191,292
Other Income and Interest Income	9,744	12,918	14,754
Gross Value Generated	216,236	143,139	206,046
Our Suppliers: Operation Costs	(221,470)	(124,498)	(194,585)
Our Employees: Salaries and Benefits	(38,742)	(27,583)	(28,677)
Our Lenders: Payment to Lenders (Financial Cost)	(4,034)	(3,865)	(3,320)
The Government: Payment to Government	2,707	(2,224)	(2,419)
The Rakyat: Community Investment	(360)	(230)	(71)
Net-Value Added	(45,663)	(15,261)	(23,026)
Our Shareholders: Payment to Shareholders	(21,898)	(6,731)	(7,618)
Our Future: Economic Value Retained	(67,561)	(21,992)	(30,644)

Revenue by Country

Country	2017 (RM '000)	2018 (RM '000)	2019 (RM '000)
Malaysia	198,406	127,823	133,955
Vietnam	-	-	16,575
Sri Lanka	-	-	39,550
Thailand	-	-	15
Others	8,086	2,398	1,197
Total	206,492	130,221	191,292

FINANCIAL MANAGEMENT & PROFITABILITY

The Board recognizes that the Group's financial performance has not been up to expectation especially in the last 2 years. During a series of Strategic Direction Setting and Implementation Workshops held at end 2019 to early 2020, the Senior Management team together with several members of the Board, conducted a postmortem to identify the root causes of the decline in performance and strategised for a turnaround to sustained profitability.

This on-going process will require the management team to put plans into action in the coming year through sustainable cost management, improvement in supply chain processes and understanding what our customers value most. The team is also committed to translating the company's financial and operational plans for successful implementation and consistent execution through KPIs and measurements.

While we focus on enhancing the Group's profitability and business growth through capitalizing our resources, the team has also realigned the Company direction and revised the Group's Vision, Mission and Core Values to be in line with all our businesses.

COMMITMENT TO OUR CLIENTS

Client's Satisfaction & Project Delivery

We leverage on our extensive portfolio to deliver invaluable services for our clients. As the market becomes increasingly competitive, complex and dynamic, achieving customer satisfaction has been identified as a key measure for the success of a project and an effective tool for sustaining competitive advantage.

In FY 2019, we conducted a client's satisfaction survey for 11 projects in Malaysia, namely Kuala Terengganu Utara Water Treatment Plant, NRW Marang, NRW Sandakan, Pipe Replacement Project Package 11A, 8 and 6, Langat 2 Water Treatment Plant, Langat 2 Package 15 (4), Ambatale Stormwater project and Langat NPS. On average, we were rated 73.7% by our clients, compared with 60.5% in the previous year. Besides conducting client satisfaction surveys twice a year, we engage with our clients through regular project meetings and informal get-together activities in order to gauge our clients' satisfaction level and listen to their feedback from time to time.

Successful project delivery is a key indicator of customer satisfaction and we are committed to deliver all projects entrusted to us on time and within budget.

Under our NRW division, we have been operating a Customer Service Centre in Sandakan by providing billing and collection services to consumers. Our contract with Sandakan Water Department to operate the Customer Service Centre, monitor & maintain the DMZ, meter reading and billing was recently extended for another 5 years. We have 3 customer service officers at the centre to attend to walk-in and call-in customers. Average time of handling each customer call is 1 to 5 minutes, subject to the genre of calls.

Besides delivering the best services to our clients, we are committed to respect our clients' privacy and ensure that our clients' data is protected under the Personal Data Protection Act 2010. We do not disclose or use the clients' information for any other purposes without clients' consent. In FY 2019, there are no incidents or complaints pertaining to breaches of clients' privacy.

Technology & Innovation

Technology & Innovation was elevated as a Key Material Issue in our materiality matrix to reflect the increasing concerns of investors on how we can adapt to the competitive market with innovative technologies. This is also very much in line with our new Company Mission to provide innovative products & services through operational excellence.

Under the Engineering & Construction Division, the Group has committed to setting a Technology & Innovation committee to: -



Identify new technology partners

The Company has formed a joint venture with Fujian Wide Plus Precision Instrument Co Ltd, a China-based enterprise specializing in intelligent precision instruments and industrial automated system kit products to advance the efficiency of smart water metering system. The technology is expected to strengthen the efficiency of the pipe leakage monitoring and smart metering services with the digitalized meters and sensors network connecting system.



Work with institutions of higher learning to identify, develop and bring to market new technologies relevant to the water and wastewater industry

As part of our corporate strategy to increase business growth, the Group, via our investment in Volksbahn Technologies Sdn Bhd (VBT) in FY 2014, provides enhanced connectivity and digital services in the Klang Valley through the laying of fibre optic cables along the LRT and monorail lines in the Klang valley. Besides providing services to telecommunication operators to improve the capacity and quality of their network, we generated other business opportunities along the backbone of the fibre optics cable laying such as advertising, remitting, ticketing services etc through smart partnerships with other companies.



▲ Salcon works with Fujian Wide Plus Precision Instrument Co Ltd to strengthen the efficiency of the pipe leakage monitoring and smart metering services

BRANDING & REPUTATION

At Salcon, we are committed to building a positive reputation with stakeholders across our footprint through the following platforms to maximize our engagement impacts:



Langat 2 WTP Visit by CIMB Analyst

A plant visit at Langat 2 Water Treatment Plant was held for CIMB Analysts in March 2019.





Langat Package 15 (4) Project Implementation Workshop

Prior to the commencement of the project, a workshop was conducted for relevant government authorities to brief them the execution plan and also to get their input in the project execution.

Government authorities who attended the workshop include PAAB, Majlis Perbandaran Ampang Jaya, Lembaga Lebuhraya Malaysia, Konsortium Lebuhraya Utara-Timur (KL) Sdn Bhd (DUKE), Projek Lintasan Sungai Besi- Ulu Klang Sdn Bhd (SUKE), Pengurusan Air Selangor Sdn Bhd, SYABAS, Balai Polis Hulu Klang, Pusat Khidmat Masyarakat ADUN Hulu Kelang.



Analyst and fund managers briefing

We meet with analysts and fund managers from time to time to keep them updated on Salcon's financial and operation performance.



Membership participation

In order to support and keep track with the latest industry updates and maintain our relationship with the industry peers, we participate in various related industry associations and are a member of:

- a) Global Water Intelligence
- b) Malaysia Water Association (MWA)
 - a. Participation & support in the Water Industry Guide, Table Calendar & Annual Dinner
- c) International Water Association (IWA)
- d) Malaysia Investor Relations Association (MIRA)
 - a. Attended seminars/ workshop organized by MIRA
- e) Malaysia South-South Association (MASSA)
 - a. Participation in Anniversary Dinner and experience sharing on venture into Vietnam market
- f) United Nations Global Compact (UNGC) (signatory)
 - a. Submission of Communication of Progress (COP)
 - b. Being a respondent for Malaysia Human Rights & Climate Change survey
 - c. Being one of the Malaysia Human Rights & Climate Change Enabler
- g) Malaysia Institute of Corporate Governance (MICG)
- h) Malaysia Employment Federation (MEF)



Online platform

Currently, the Group's corporate website (www.salcon.com.my), corporate webmail (corporate@salcon.com.my) and Facebook page (www.facebook.com/SalconBerhad) are the main online communication tools with our stakeholders. Stakeholders may obtain the latest information from the corporate website and communicate directly with us through the webmail or Facebook page.



Focus Area: Protecting The Environment

Undertaking actions to mitigate the impact towards the environment within our business operations.

We are committed to protecting the environment by minimizing negative environmental impacts throughout our business operations. In FY 2019, Environment & Climate Change has been elevated as one of the Company's key material issues due to the significant risks and opportunities posed by climate change, environmental pollution and water scarcity.

Salcon's alignment to SDGs and material issues under Environmental Section:

SDG Logo

13 CLIMATE ACTION

Salcon Alignment to SDGs

The company's commitment towards sustainability and environmental management is encapsulated in the Salcon Green Policy which aims to reduce our carbon footprint and pollution in the key areas of energy & water consumption, waste management, procurement, biodiversity and education.

Material Issues

- Wastewater management & effluent disposal/reuse
- Waste management
- Water use & management
- Environmental compliance
- Environmental initiative
- Pollution
- · Material use
- Energy management
- Carbon emission
- Biodiversity
- Noise
- · Climate change

TASK FORCE ON CLIMATE-RELATED FINANCIAL DISCLOSURES (TCFD)

This year, the Group has adopted the TCFD recommendations to disclose our direct and indirect climate change-related impacts. Whilst we have the building blocks in place to implement the TCFD recommendations into our existing management processes, we recognize that there are areas we need to strengthen specifically in terms of our strategy and disclosure on metrics and targets.



Salcon's alignment to SDGs:

Secondary



Key Pillars	Salcon's Key Approaches
Governance	 Salcon's board-level has oversight of the Group's climate-related risks and opportunities. The Board is updated on the Group's sustainability strategy and initiatives at least once a year and approves the Sustainability Statement which provides comprehensive disclosures on the company's environmental and climate change agenda.
Strategy	 In FY 2019, Environmental & Climate Change was adopted as one of our key material issues by SWG and validated by the Sustainability Committee. Embarked on Climate Change Scenario Planning.
Risk Management	 Environment and climate change risks are identified as strategic business risks and embedded into Salcon's Enterprise Risk Management (ERM) framework. Beyond managing climate-related risks and opportunities under the ERM framework, we also manage operational issues pertaining to climate change, energy, water and raw material supply through the ISO 14001 Environmental Management System.
Metrics and Targets	 Continue to track and monitor a number of climate related metrics including 3-year energy consumption intensity, water consumption intensity & waste generation. Disclosure of carbon intensity including Scope 1 & 2 GHG emission for FY2019 reporting.

GOVERNANCE

The Board provides oversight of the Group's environmental strategies, initiatives and performance, supported by the Sustainability Committee. The Chief Operating Officer (COO) is the highest executive who is responsible for the Group's environmental performance. All environmental strategies and initiatives are spearheaded by the Quality, Safety, Health, & Environment (QSHE) Department, which is part of the Sustainability Working Group and supported by the S.H.E. Committee. Environmental issues may be raised for discussion and review as part of the Board's meeting agenda.

Environment and climate change issues in our business operation are guided by the ISO 14001:2015 Environmental Management System (EMS) as well as the Group's Environmental and Green Policies.

The ISO 14001 is reviewed annually by the Bureau Veritas and 100% of our project sites which are monitored by the QSHE Department are certified under ISO 14001. Clear goals and targets are set and monitored closely by the QSHE Department and reported in the annual sustainability report. Our environmental performance and obligations are managed with consistency through the EMS with emphasis on improving our overall environmental impact.

Under the Group's Green Policy which was launched in 2016, we further enhance our environmental sustainability efforts in key areas such as energy, water use, pollution, procurement,

biodiversity as well as environmental education with the aim to improve resource efficiency and reduce waste.

There were no fines and penalties on issues related to the environment during the period of reporting due to any non-compliance with environmental laws and regulations.

STRATEGY

Recognising that environmental and climate change issues have imminent impact on our business operations, we look to integrate climate change issues into the Group's business operations, strategy and financial planning including adaptation and mitigation efforts. It is also critical for us to assess our internal and supply chain emissions and assess the potential risks and opportunities throughout our operations in order to build a sustainable and resilient business.

In line with the TCFD disclosure, we have identified the risks and opportunities in the areas of market & technology shifts, reputation, policy & legal and physical risks. We will seek to progressively mitigate these impacts to the environment and actively partner with relevant organizations in dealing with climate change issues.

Climate Change Scenario Analysis

The Group conducted a climate change scenario study on how the effects of an increase of >2°C change might affect the company business operations over short, medium and long term. The scope of study covered our key markets i.e. water and wastewater, property development, transportation. Based on the analysis, climate change is projected to bring the following impacts to our businesses directly:



Physical Impact

- a. Water-related hazards such as flood, water pollution, water scarcity and drought as well as human health may affect our business operations at project sites.
- b. Storms and flooding causing damage to buildings and infrastructure.
- c. Disruption to transportation operations, including facilities and assets.



Legislative Impact

- a. Contractual or legal obligations due to uncertainty of water quality, quantity and volume.
- b. Changes in infrastructure and building codes under the new Climate Change Act in Malaysia.



Financial Impact

- a. Increase in cost of raw materials, construction costs and water/wastewater treatment process.
- b. Increase in building materials prices leading to higher property prices.
- c. Increase in stakeholders pressure Stakeholders look for companies that operate responsibly and sustainably to reduce the impact to the environment.
- d. Rise in fuel and energy prices.

Climate Change Adaptation Strategies & Initiatives

With the scenarios predicted above, Salcon looks to implement mitigation measures to reduce our environmental impact as much as we can over the short, medium and long term.

Under Salcon's Green Policy, we are committed to reduce our carbon footprint and GHG emissions through:

- 1. Efficient energy consumption & management
- 2. Water conservation & quality water to the community
- 3. Effective waste management
- 4. Procurement of environmentally sound products
- 5. Reducing actions which will adversely impact the eco-system and biodiversity
- 6. Education to employees and intermediaries

As part of our carbon management strategy, we seek to contribute to environmental conservation within the area we operate. We continue to conduct various initiatives in the following environmental focus areas such as energy, water, waste, emission, dust, biodiversity and recycling practices.

Operationally, we comply with the local authorities' rules and regulations on handling dust and managing waste and emissions. We also collaborate with external parties to leverage on their resources to implement our environmental conservation programmes.

Salcon's Environmental Initiatives in the areas of energy management, water management, waste management, emission management, dust management, biodiversity conserviation and recycling are presented in the table below:

Environmental focus area	Actions	Company/ Operation country
Energy	Temperature control for air conditioning.	Group level
Management	Turn off lights in rooms not used.	Group level
4	Replacing faulty lights to LED lights which is more environmentally friendly.	HQ, Envitech
	Educating employees on energy saving through posters & emails.	Project sites, Malaysia
	Clear perspex roofing to reduce electricity usage at Eco-Coach & Tours in Penang.	Penang
	Solar Panel Installation Investment.	United Kingdom
	Video Conferencing to replace air travel.	Malaysia
Water Management	Non-Revenue Water (NRW) reduction projects in Sandakan. The NRW reduction achievement in FY 2019 is 33% vis-a-vis 35% target reduction.	Malaysia
	Partnership with Non-Government Organization - Water Watch Penang for a holistic educational approach on water conservation.	HQ
	Recycle water for site washing at project sites as well as car and depot washing.	Malaysia
	Regular checking and immediate action taken for any leakage.	Group
	Water Management Plan outlining approach to manage and reduce water resources.	Group
Waste Management	Scheduled/ hazardous waste to be stored in designated container for onward disposal by Department of Environment (DOE) licensed contractor to licensed location.	Malaysia
	Introduction of e-Waste bin at office for employees to dispose household or office e-waste properly.	HQ
Emission Management	Usage of diesel instead of oil for our transportation services.	Penang
Dust Management	Regular watering of access roads at project sites to reduce dust pollution around the neighbourhood.	Malaysia
Biodiversity Conservation	Conducted Environmental Aspect Identification (EAI), Risk & Opportunities for Environment and Hazard Identification, Risk Assessment and Risk Control (HIRARC) before commencing a project.	Malaysia
	Strictly zero burning and zero hunting at project site.	Malaysia
	We are a signatory with World Wild Life (WWF) to support No-Shark Fin for all our corporate functions.	Malaysia
	Yearly oil spillage drill to avoid soil contamination.	Malaysia
	Conducted mangrove tree planting to maintain water quality & avoid soil erosion.	Malaysia
Recycling	Recycle practice at all offices.	Group ievei
Recycling	Recycle practice at all offices. Recycling & Upcyling campaign/ competition.	Group level HQ

ENVIRONMENTAL COLLABORATION

We collaborate with Non-Governmental Organizations (NGOs) to raise environmental awareness and to contribute green initiatives in the areas of biodiversity, water conservation and recycling. This green initiative reflects our commitment to the Sustainable Development Goal 13 – to take action to combat climate change and its impact.

Mitigating Biodiversity Impact through Annual Salcon Mangrove Tree Planting Programme







Our second year of collaboration with **Malaysia Nature Society (MNS)** saw a total of 110 mangrove saplings and 50 mangrove seedling being planted at the Kuala Selangor Nature Park, Selangor. The tree planting activity was also a learning opportunity to the younger generation where approximately 40 dedicated Salcon employees together with 10 of their children were involved in the seedling activity. The planted seedling was contributed to the Community Mangrove Nursery.

Water conservation via Salcon Smart Water Programme (SSWP)





We take pride in continuing our efforts to raise awareness on water conservation to the community through our flagship programme - Salcon Smart Water Programme for the 9th consecutive year together with our long-term collaborative partner - **Water Watch Penang** (**WWP**). For more information about the programme, please refer to our Social - Community section of this report.

Annual Recycling Initiatives







We also worked with Community Recycle for Charity (CRC), a nonprofit organization to encourage Salcon employees to recycle, reduce and reuse the items from office and home by organizing an interdepartmental spring cleaning and recycling competition at the end of FY 2019. A total of 1,792.5 kg of paper, plastic, glass, reusable items, metal and electronic items where collected during the campaign. Besides that, an upcycling competition was conducted to allow employees using their creativity and skills to upcycle the waste materials into reusable materials such as using paper clips to organise the cables or recycling plastic bottle planter. For more information about the recycling data, please refer to the environmental data monitoring on page 57 of this report.

RISK MANAGEMENT

As part of our sustainability strategy, the Board and the Sustainability Committee considered risks and opportunities associated with climate change in the context of Salcon's businesses as one of the key material issues in the Group. Environment and climate change issues are updated to the Group's risk scorecard and discussed at the Risk Management Committee. The risks identified include physical and financial climate-related risks such as extreme weather is covered in our framework related to safety and operations.

METRICS AND TARGETS

Environmental data monitoring enables us to track and benchmark our environmental progress and performance. Following a review of the metrics and targets in monitoring our environmental performance, we have since started to monitor the direct and indirect GHG emission data from our operational business units this year.

3-Year Energy Consumption Data

The energy consumption data below was extracted from the electricity bills generated by the national electricity utility authority in the respective operating areas.



Target



To reduce energy consumption intensity by 10% on a per unit basis by 2026 from 2016 for administrative offices

Energy Consumption at Administrative Offices

	FYE :	2017	FYE :	2018	FYE :	2019
Office	Electricity consumption (kWh)	No. of employees	Electricity consumption (kWh)	No. of employees	Electricity consumption (kWh)	No. of employees
HQ	140,225	122	134,329	140	141,359	238
Envitech	71,942	44	69,502	45	74,513	51
VBT	39,960	16	42,476	17	45,472	17
SPS	9,930	14	14,585	18	9,203	18
Eco-Coach	3,900	20	45,252	20	4,586	22
Green Fleet	n/a	n/a	n/a	n/a	10,713	2
Total	265,957	216	306,144	240	285,846	348
Energy consumption intensity per person (kWh)	1,231		1,2	76	82	21

Note: Data for Green Fleet is not available in FYE 2017 & FYE 2018 as the company only commenced operations in FY 2019.

Energy Consumption at Project Sites

Project sites	FYE 2017 (kWh)	FYE 2018 (kWh)	FYE 2019 (kWh)
KTU WTP	n/a	51,277	61,592
Langat 2 WTP	271,749	276,146	373,756
Langat Package 15 (4)	n/a	n/a	12,980
Telibong WTP	n/a	n/a	14,884
Langat CSTP	74,876	18,749	324,861
Ambatale WTP, Sri Lanka	n/a	n/a	11,072

[•] Data for KTU WTP is not available in FYE 2017 whilst data for Langat Package 15 (4), Telibong WTP and Ambatale Water Project is not available in FYE2017 and FYE 2018 as the projects were awarded in FY 2018 and FY 2019 respectively.

Green House Gas (GHG) Emission Data

The GHG emissions factor is based on the internationally recognized GHG protocol published by IPCC Guidelines for National Greenhouse Gas Inventories for Scope 1 emissions and Malaysian Green Technology Corporation for the Peninsular Grid for Scope 2 emissions.

- 1. **Scope 1: Direct GHG Emissions** Calculated based on fuel consumption of company owned vehicles extracted from fuel card transaction statement generated by Shell Business Card Operator.
- 2. **Scope 2: Indirect GHG Emissions** Calculated based on electricity bills generated by the national electricity utility authority in the respective operating areas.

As a start, the boundary of GHG emissions disclosure will be confined to Scope 1 and Scope 2 emissions with FYE 2019 as a base year for target setting.



Target



To reduce total carbon emissions by 10% by 2026 from 2019 (base year) for administrative offices

Scope 1 - CO₂ emissions (MT equivalent) from Company-owned Vehicles by Fuel Type

	CO₂ emissions (MT equivalent) FYE 2019			
Administrative Offices	Petrol	Diesel		
HQ	217,756.11	131,891.12		
Envitech	103,715.92	61,947.67		
SPS	-	20,159.76		
Eco-Coach	-	2,891,297.15		
Green Fleet	-	712,086.73		
Total	321,472.03	3,817,382.43		
Total CO ₂ emission (MT)	4,138,	854.46		

Note: The CO₂ emission calculation is based on the protocol from IPCC Guidelines for National Greenhouse Gas Inventories.

Scope 2 - CO₂ emissions (MT equivalent) from Electricity Consumption

Data from FYE 2017 and FYE 2018 is presented to benchmark our CO_2 emission level from our business operations although we have set 2019 as the base year to achieve the target of reducing carbon intensity by 10% by 2026 for the Group.

Administrative Offices

	CO₂ emissions (MT equivalent)			
Administrative Offices	FYE 2017	FYE 2018	FYE 2019	
HQ	97.32	93.22	98.10	
Envitech	49.93	48.23	51.71	
SPS	6.89	10.12	6.39	
VBT	27.73	29.48	31.56	
Eco-Coach	2.71	31.40	3.18	
Green Fleet	n/a	n/a	7.43	
Total CO ₂ emission (MT)	184.58	212.45	198.37	

Note: The CO₂ emission calculation is based on the protocol from Malaysian Green Technology Corporation for the Peninsular Grid.

Project Sites

	CO₂ emissions (MT equivalent)			
Projects	FYE 2017	FYE 2018	FYE 2019	
KTU WTP	n/a	35.59	72.74	
Langat 2 WTP	188.59	191.65	259.39	
Langat Package 15 (4)	n/a	n/a	9.01	
Telibong WTP	n/a	n/a	10.33	
Langat CSTP	51.96	13.01	225.45	
Ambatale WTP, Sri Lanka	n/a	n/a	7.68	
Total CO ₂ emission (MT)	240.55	240.25	584.60	

Note:

- The CO₂ emission calculation is based on the protocol from Malaysian Green Technology Corporation for the Peninsular Grid.
- Data for KTU WTP is not available in FYE 2017 whilst data for Langat Package 15 (4), Telibong WTP and Ambatale Water Project is not available in FYE2017 and FYE 2018 as the projects were awarded in FY 2018 and FY 2019 respectively.

3-Year Water Consumption Data

The water consumption data below was extracted from the water bill generated by the water supply authority in the respective operating areas. Over the last 3 years (FY 2019, 2018, 2017), 100% of our water was discharged to off-site wastewater treatment plant whilst 100% of our water was withdrawn from surface water ie dams or rivers.

As at FYE 2019, there are no incidents of non-compliance with water quality/quantity permits, standards and regulations.



Target



To reduce water consumption intensity by 10% on a per unit basis by 2026 from 2016 for administrative offices

Water Consumption at Administrative Offices

	FYE 2017		FYE 2018		FYE 2019	
Office	Water consumption (m³)	No. of employees	Water consumption (m³)	No. of employees	Water consumption (m³)	No. of employees
Envitech	365	44	335	45	362	51
SPS	12	14	19	18	13	18
Eco-Coach	19.2	20	7	20	329	22
Total	396.2	78	361	83	704	91
Water consumption intensity per person (m³)	5.	.1	4.	3	7.7	74

HQ, VBT and Green Fleet's water data is not available as its water usage is taken as part of the office rental.

Water Consumption at Project Sites

Project site	FYE 2017 (m³)	FYE 2018 (m³)	FYE 2019 (m³)
Langat 2	1,928	73,605	22,894
Langat CSTP	841.75	299	5,173
KTU WTP	n/a	2,768	5,484
Ambatale WTP, Sri Lanka	n/a	n/a	869

Note: Data for KTU WTP is not available in FYE 2017 whilst data for Langat Package 15 (4), Telibong WTP and Ambatale Water Project is not available in FYE2017 and FYE 2018 as the projects were awarded in FY 2018 and FY 2019 respectively.

3-Year Scheduled Waste Data

Project Site	FYE 2017 (metric tonnes)	FYE 2018 (metric tonnes)	FYE 2019 (metric tonnes)
Langat CSTP	1.27	2.40	0.2
Langat 2	2.18	0.45	-
KTU WTP	n/a	n/a	0.01
Ambatale WTP, Sri Lanka	n/a	n/a	6.00

Note: Data for KTU WTP and Ambatale Water Project is not available in FYE2017 and FYE 2018 as the projects were awarded in FY 2018 and FY 2019 respectively.



Target



To ensure disposal of scheduled waste generated in compliance with environmental laws and regulations

3-Year Raw Material Used Data

Langat 2 project	FYE 2019 (tonnes)
Chlorine	50
Lime	89
Fluoride	8
Potassium	1
Polymer	1
PAL	657

Note: Langat 2 WTP commenced Testing & Commissioning works in August 2019.

KTU WTP project	FYE 2019 (tonnes)
Reinforcement Bar	1,179.09
Concrete	26,832

3-Year Diesel Consumption Data

Office/ Site	FYE 2017 (liters)	FYE 2018 (liters)	FYE 2019 (liters)
Eco-Coach & Tours	940,801	1,080,521	1,094,773.63
Green Fleet	n/a	n/a	269,627.69

Note: Green Fleet Sdn Bhd (GF), a subsidiary of Eco-Coach & Tours provides oil product logistic services. Data for GF is not available in FYE 2017 & FYE 2018 as the company only commenced operations in FY 2019.

3-Year Recycled Data (kg)

	Paper	Plastic	Metal	Glass	Reusable items	Electronic items
FYE 2017	3,778	0	34	0	0	0
FYE 2018	2,362.4	13.3	24	4.3	76.9	0.5
FYE 2019	2,479.0	22.1	24	4.3	274.9	0.5



Focus Area: Thriving Workforce

Value our people as the key asset to the Company and to ensure a thriving and sustainable workforce.

At Salcon, our people are a key element in driving the company's growth. As such, building a thriving and sustainable workforce where employees feel energetic and alive at work is vital in improving job performance, good health, effective leaderships and having a positive work/life balance.

We strive to promote a respectful, diverse, inclusive and collaborative work culture while providing employees with fair remuneration as well as a healthy and safe workplace to ensure our employees thrive and work in the company with maximum productivity.

Salcon's alignment to SDGs, material issues and our programmes under Social Employees seciton:

SDG Logo	Salcon Alignment to SDGs	Material Issues
3 GOOD HEALTH AND WELL-BEING	We are committed to create a safe and healthy workplace for all employees at office and project sites whilst promoting a healthy worklife balance.	Occupational safety& healthWorkplace well-being
8 DECENT WORK AND ECONOMIC GROWTH	We provide trainings to employees to enhance their skills and competencies for career development and promotion opportunities. We have zero tolerance on child and forced labour and job opportunities are offered according to individual capabilities.	 Training & development Talent attraction & retention Human Rights
10 REDUCED MEQUALITIES	We welcome diversity and aim to create a culture of inclusivity with zero discrimination by gender, race, religion or ethnicity at the workplace.	Equal opportunities& diversityEmployee engagement

Salcon's alignment to SDGs:



Secondary





EMPLOYEES RIGHTS

Salcon is committed to defending and upholding the welfare and human rights of our employees. We practice fair employment and abide by the Employment Act in Malaysia and similar employment acts in other countries in which we operate. Every employee is entitled to his or her own rights at the workplace, including the right to privacy, fair compensation, and freedom from discrimination. There is no report on grievance or non-compliance on human rights issues in FYE 2019.

Under the Whistleblowing Policy and the grievance mechanism, employee can freely voice out or report any misconduct or issues related to human rights/ employee rights.

We also adhere to all international agreements preventing child labour, forced labour and are committed to provide freedom in political views, fair treatment as well as best industry practices in creating a safe & healthy workplace.

Principle	Our actions
No child labour	The Company prohibits the hiring of any child labour or forced labour throughout our business operations
No forced labour	and complies with the local laws and regulations in all the countries in which we operate in.
Freedom in political view	The Company respects our employees' rights to their own political views. However, employees are not allowed to influence other workforce or allow their work performance to be affected by their political views.
Fair treatment	The Company complies with applicable wage laws to ensure fair and decent human resources management practices, including working hours, overtime and minimum wage.
Safe & healthy workplace	The Company provides a safe and healthy workplace and complies with applicable safety and health laws, regulations and internal requirements. For more information, please refer to the Safety & Health at this section.

DIVERSITY & INCLUSION

As one of the key material issue in our Materiality Matrix, we are committed to provide a diverse, inclusive and collaborative work culture as well as an environment that embraces differences so that employees with diverse backgrounds, experience, skill-sets and attitudes are given the opportunity to power the company with new ideas and drive to excel.

In order to promote diversity and inclusion in Salcon, we organize a wide range of activities for employees, including company trips, family days, festive celebrations, movie day, sports events, volunteering activities, activities to promote good health to promote work-life balance as well as an opportunity for employees from different backgrounds and ethnicity to get-together with same vein.

Salcon pursues its commitment to Diversity & Inclusion through the following focus areas:





Equal Opportunities & Differing Ability

We strive to create an open and trusting work environment characterized by equal opportunity as well as diverse, inclusive, collaborative and learning culture by upholding the principles in treating our employees fairly and equally in terms of recruitment opportunities and career advancement. Promotions, remunerations or performance incentives are solely based on performance and merit

Guided by the Group's Equal Opportunity Employment Policy (EOEP) which was formalized at end 2019, it is the Company's aim to recruit suitable people on the basis of qualifications, experience and performance potential regardless of gender, age group, racial, ethnicity, sexual orientation, nationality, religion, cultural background, marital status, disabilities, political inclination or union membership. The EOEP is available on the company's intranet and official website.

We respect and value people with productive abilities irrespective of their differing abilities. At our subsidiaries namely Envitech Sdn Bhd, we have hired employee with hearing disabilities who receive fair treatment and benefits.

During the year under review, we are pleased to report that there is no incident of discrimination reported.

Women Empowerment & Gender Diversity

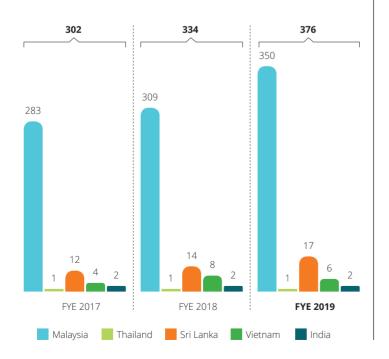
As at FYE 2019, we have a workforce of 216 male employees and 160 female employees. Female employees account for 42.6% of the total employees and we look to increase the percentage of female employees to achieve a more balanced workforce. During the same year, 26.7% of the senior management consists of female employees, a decrease of 0.3% compared with the preceding year.

With the aim to elevate the independence and diversity of the Board of Directors, we are pleased to report the appointment of the Company's first female director joining the existing 6 male directors on the Board this year.

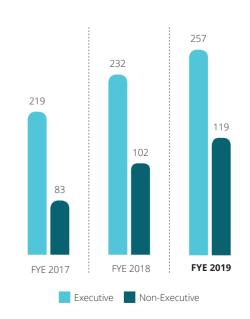


▲ Salcon Movie Day is one of the work-life balance activities organised for the employees and their family

TOTAL NUMBER OF EMPLOYEES



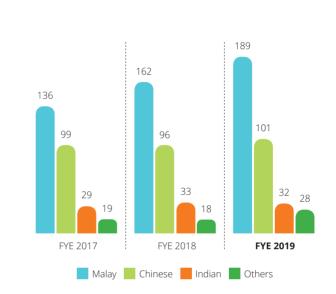
CATEGORY (EXECUTIVE AND NON-EXECUTIVE)



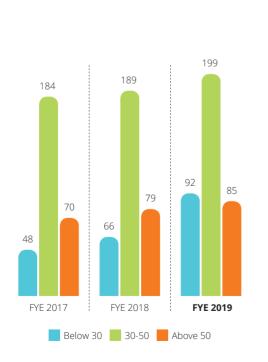
RATIO BETWEEN PERMANENT TO CONTRACT EMPLOYEES



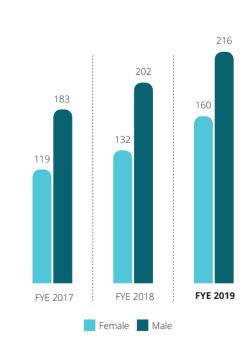
ETHNICITY (MALAYSIA ONLY)



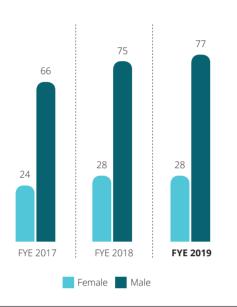
AGE GROUP



GENDER



GENDER OF EMPLOYEES WITH POSITION MANAGER & AROVE



RATIO OF REMUNERATION (MEN VERSUS WOMEN)



HUMAN CAPITAL DEVELOPMENT

In pursuit of grooming our talent, we adopt 2 approaches i.e. talent retention & attraction and training & development in our human capital management.

Talent Retention & Attraction

Attracting and retaining the best talent through learning and development opportunities as well as career prospects is fundamental to continued competitiveness and growth.

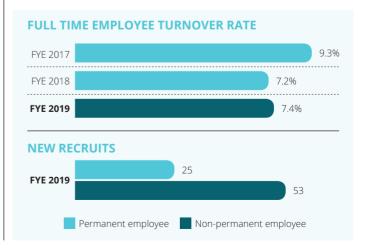
We continue to make efforts to engage more effectively with our employees and attract as well as retain our pool of talents through fostering career development opportunities as well as positive work experiences for all. Besides that, we ensure that our wages, benefits and perks are competitive by benchmarking ourselves with our industry peers from time to time.

In FY 2019, an Employee Satisfaction Survey (EES) was conducted for all employees in Salcon, covering 220 employees in Malaysia and overseas, with a response rate of 64 %. The survey covered five (5) major areas of materiality issues in workplace, including Employee Well-being, Equal Opportunities & Diversity, Worklife Balance, Talent Attraction & Retention and Training & Development. Through the feedback from the employees, the management gained a better understanding of our employees'

expectations and input on the company's operations and their work environment. The survey enabled the management to determine the strategy to attract, retain and develop talents in a sustainable manner.

Yearly job performance appraisals are conducted to evaluate our employees' job performance and development potential based on personal Key Performance Index (KPI) and core competencies. Rewards are offered according to employees' performance based on our Performance Management System (PMS).

In FYE 2019, our full-time employee turnover rate stands at 7.4%.





▲ A variety of training programmes are offered to the employees to enhance their level of skills and knowledge from time to time

Training & Development

A clear focus on learning and development is crucial to ensuring we keep our people engaged, productive and successful at every stage of their careers. A variety of training programmes are offered to the employees to sharpen their management and technical skills to support personal effectiveness and business needs. These programmes focus on Soft Skills, Technical Skills, Leadership & Management and Safety, Health & Environment (SHE).

Based on post training surveys from employees, 100% of the trainings organized were effective in achieving and supporting personal development and business needs.

Training Needs Analysis is conducted on a yearly basis to identify learning opportunities and provide employees with relevant training sessions for skills improvement.





FYE 2019











Effectiveness of training 100%

of participants met their traninng objectives

WORKPLACE WELL-BEING

In addition to the benefits stipulated by the law, we value our employees well-being through listening and providing them a wide range of wellness activities that cater to their physical and mental health to ensure that they are physically and mentally fit to perform at the workplace. The following measures are taken to ensure our employees' well-being: -

1. Family-friendly Benefits

With the aim to balance the work and family responsibilities, parenting, and other family concerns, we provide various family-friendly benefits to our employees such as marriage leave, paternity leave, examination leave, cash coupon for newlyweds and new-born baby to all employees. Other benefits include medical coverage for employees and their children, condolence wreath for passing away of employees' immediate family.

2. Work-life Balance

We promote work-life balance by encouraging our employees to participate in the physical activities through company's activities, such as regular sports activities, outings and informal get-togethers, which are organized by our Salcon Recreational Club (SRC). At the same time, we conduct annual health checks and blood donation campaign for the employees in conjunction of our Safety & Health Campaign.



▲ Regular sports activities, outings and informal get-togethers were conducted to promote work-life balance amongst employees

Maintaining a Healthy Work-life balance

Focus area	Organizing unit	Activities
Sports & Recreational	Salcon Recreational Club Corporate Affairs Department	Regular sports activities – bowling and badminton Outings – Family Day, Annual trip, Movie Day Get-together – Annual Dinner, Festive celebrations
Physical Health	Safety, Health & Environment Committee	 Annual Safety & Health Campaign Month: Blood donation Fitness Challenge Stairwalk Spine & Joint Assessment Breast checking
Mental Health	Human Resources Department	Bullying and Sexual Harrassment course to prevent bullying, harassment and discrimination in the workplace.

OCCUPATIONAL SAFETY & HEALTH

Occupational safety & health is the Group's top key material issue which can impact one's livelihood or even cost a life. We are committed to creating a hazard free and healthy working environment and to prevent any work related injury and ill health.

Guided by the Group's Safety & Health policy and in line with the SDG 3: Good Health & Well-being, the Safety, Health & Environment (S.H.E.) Department and S.H.E. Committee monitors and implements safety and health initiatives throughout the Group's operations, with the oversight by the Board. The S.H.E. Committee is chaired and led by the Group Chief Operating Officer (COO) with representatives from management and employees.

All projects sites which are monitored by the S.H.E department are certified with the OSHAS 18001 certification and audited by the Bureau Veritas every year.

We monitor the safety and health progress, targets and its implementation periodically through the following initiatives:

No.	Initiatives	Frequency
1.	Project sites inspection and audits	Ou part ach
2.	S.H.E. Committee meeting to discuss workplace safety & health issues	Quarterly
3.	Audit at HQ & project sites	Yearly
4.	Reminder emails on current workplace safety and health issues	
	Safety and health events held during the Annual Safety & Health Campaign	As needed
	Month to raise awareness	

No.	Actions	Project site/ office
1.	Hazard Identification, Risk Assessment and Risk Control (HIRARC) to identify the potential risks and opportunities before commencement of project	Applicable water and wastewater projects
2.	Basic occupational first aid, CPR & AED training	Envitech
3.	Safety & Health Campaign Month	HQ
4.	Fire drill	HQ, Envitech, 1805 PNB Banting (wastewater project), SPS, VBT, NRW Marang
5.	SHE induction training for new workers	
6.	Toolbox briefing	Applicable water and wastewater project
7.	Machinery inspection	sites
8.	S.H.E. audit & inspection	
9.	Health check	HQ
10.	Blood donation	HQ

Working towards Zero Loss Time Injury (LTI)

The Group achieved 1,312,820 man hours without loss time injury (LTI) through various health and safety measures to provide a healthy and safe workplace to our employees and contractors. An LTI is an injury sustained by an employee that leads to loss of productive work in the form of absenteeism or delays.

The achievement also indicates the Group's success in achieving its man hours without LTI target of 1 million hours. Following this achievement, the SHE Committee has set a new target of 2.5 million hours without LTI.

	FYE 2017	FYE 2018	FYE 2019
Achieved man hours without LTI (hours)	189,185	786,896	1,312,820

In FY 2017, the target man hours without LTI was reset due to an incident at the Kuala Terengganu Utara (KTU) project site where the finger of the employee of our sub-contractor was hurt by a bar bending machine.

Other than that incident, we are pleased to report that there were no other incidents leading to injuries or fatalities of employees or sub-contractors between FY 2017 to FY 2019.

Safety & Health Training

Regular internal and external safety trainings are provided to ensure our employees' skills and knowledge is up-to-date and applicable in the event of a safety emergency. 21.45% or 59 of the Safety Committee undergo frequent safety training. Besides this, employees who are not part of the Safety Committee are also strongly encouraged to attend safety-related trainings to instill awareness of the importance of workplace safety. In FYE 2019, 216 employees who are not part of the S.H.E. Committee were also sent to attend safety-related trainings.

Aside from adhering to our safety and health policies and programmes at both offices and project sites, we also extend the training to our employees and sub-contractors with the latest on safety and health issues and technical knowledge so that they can perform their job safely and efficiently at workplace without injury or fatalities. To this end, employees and sub-contractors are sent for relevant courses on safety and health regularly.

	FYE 2017	FYE 2018	FYE 2019
Total safety & health training hours for employees	492	1,268	264
Total safety & health training hours for subcontractors	15	12	4
S.H.E. Committee members have attended safety & health related training	92%	82%	21.45%



▲ Safety-related trainings were conducted to instill awareness of the importance of workplace safety

The number of safety and health training hours for employees suffered a drop from 1,268 hours in FY 2018 to 264 hours this year. This was mainly due to the resignation of the SHE officer in early FY 2019. The SHE department was subsequently restructured and streamlined to include the QA/QC department and renamed QSHE department in the fourth quarter of 2019. The number of training hours are expected to be normalised in the coming year.



work-related injuries or fatalities of employees in FY 2019



Focus Area: Happy Communities

Keeping with our philosophy of giving back to the community and helping to uplift the community living standard.

Gaining the trust of our communities is crucial for long term relationships and success of our business operation.

This year, Community Engagement was elevated as one of our key material issues and we seek to actively engage and uplift the lives of the communities where we operate in, improve their quality of live and living standards via local employment, providing educational opportunities, volunteering opportunities and philanthropic support where necessary.

SDG Logo 8 DECENT WORK AND ECONOMIC GROWTH

Salcon Alignment to SDGs

We support local employment and prioritise the local community at our operation areas in terms of job opportunities to drive the local economy.

Material Issues

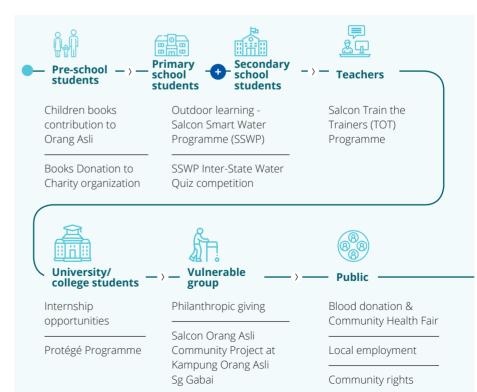
 Local employment



We collaborate with various NGOs who share the same values as us to uplift the communities living standards and quality of life.

- Community investment & development
- Community engagement
- Human rights

Our community engagement programme is tailored to various groups ranging from pre-school children right up to the elderly and vulnerable:



Salcon's alignment to SDGs:

Secondary





CHARITY BOOK DONATION

This year, we collaborated with Playcentre Library Association, a non-profit organization to collect preloved books for children of all ages, teenage and adult books or magazines from our employees and donated to the children's library operated by the organization.

OUTDOOR LEARNING - SALCON SMART WATER PROGRAMME

Since 2010, the Salcon Smart Water Programme (SSWP) has been raising awareness on water conservation for primary and secondary school students in the Klang valley. This long running programme which has won 2 regional awards, reflects the company's strong commitment in educating our younger generation on the importance of water resources and the effects of river pollution.

SSWP ACHIEVEMENTS SINCE ITS IMPLEMENTATION



Number of students benefited 2,997 students



Participants recommendation rate **97%**



Media value generated RM870.383.15



Knowledge improvement 16.83%

(based on FYE2019 surveys)



Reached out

85 schools & 4 orphanage homes



Awards won

Asia-Pacific Enterprises Leadership Awards - Honorable Mention Award (Educational Service Award category)

Asia Responsible Entrepreneurship Awards - Green Leadership Award

SALCON TRAIN THE TRAINERS (TOT) PROGRAMME

As part of our strategy to widen our reach to more children in the SSWP, the TOT programme was conducted with the aim to train school teachers as programme facilitators and certified trainers so that they will be able to conduct the SSWP for their school children by themselves according to the school's schedule and at their convenience. The TOT has been conducted on a yearly basis since 2013 and Salcon supports the school's SSWP by providing water testing kits and teaching materials as well as sponsoring transportation expenses of the programme.

HIGHLIGHTS OF THE SALCON TOT PROGRAMME



Number of teachers trained 165 teachers



Number of schools which conducted own programme



Number of programmes conducted by schools

36 programmes

SSWP INTER-STATE WATER QUIZ COMPETITION

The SSWP Inter-state Water Quiz Competition is a culmination of the yearlong Salcon Smart Water Programme (SSWP). A total of 56 secondary school students from 14 schools based in Selangor and Kuala Lumpur were invited to participate in the competition. During the competition, the participants were tested with questions categorized into Global, Local and National from general information about the local water service provider, water issues to general knowledge about water. SMK Seksyen 4 Kota Damansara emerged as the champion of the competition.



Total graduates for Protégé Programme **6**



Total undergraduates for Internship Programme

5

INTERNSHIP OPPORTUNITIES & PROTÉGÉ PROGRAMME

Our Internship Programme caters to local and international undergraduates providing a great way to understand the culture, gain practical experience and obtain an inside view to potential career options. In FY2019, the Group trained 5 undergraduates in their second or third year of study from the field of chemical engineering, human capital development and business administration as our interns.

In FY 2019, in support of the Malaysian government Professional Training and Education for Growing Entrepreneurs



▲ A total of 56 secondary school students from 14 schools participated in Inter-State Water Quiz Competition

(PROTÉGÉ) programme to provide job opportunity for fresh graduates, the Group took in 6 graduates for secretarial, water resource, human resource & admin, business development and QSHE departments under the programme with the aim to impart employability and entrepreneurial skills through soft skills classroom and on-the-job training.

PHILANTHROPIC GIVING

In line with the Group's commitment of 'Transforming lives for the better', we identify opportunities to support charitable causes and initiatives in philanthropic giving to the vulnerable and those in need.

In FY 2019, we have donated RM33,500 to 8 charity homes, such as orphanage homes, old folks homes and disabled people homes.

SALCON BLOOD DONATION DRIVE

Reinforcing Salcon's commitment to social causes, we organized our 10th annual blood donation drive together with the National Blood Centre (PDN)



at the Summit shopping mall at Subang Jaya. The blood donation drive saw enthusiastic participation from the public as well as our employees, where a total of 87 pints of blood were collected. This translates to 261 lives saved as a pint can be divided into three components i.e. red cells, platelets and plasma, which can be used individually for patients with specific conditions.

LOCAL EMPLOYMENT

In line with our commitment to SDG 8: Decent work and economic growth, we support local employment and prioritise the local community at our operation areas in terms of job opportunities to drive the local economy. Our local recruitment practices are guided by our recruitment policy with initiatives to groom local talents' technical skills and knowledge as well as to create more job opportunities for the local people.

Employee Volunteering

Employee volunteerism is an integral part of the company's sustainability agenda and we actively organize programmes to keep our employees engaged, build camaraderie and improve corporate culture and employer brand.

Under our Salcon Cares CSR programme, we reached out to brighten the lives of the Sg Gabai Orang Asli Community by installing sustainable and clean solar lighting systems at identified households with school going children. This programme mobilised 24 Salcon volunteers who assisted to construct and assemble solar panel systems at 6 houses in the village.

During the Salcon Tree Planting programme, 40 people comprising Salcon employees and their family members rolled up their sleeves and got their hands dirty to plant 110 mangrove tree saplings (species: Rhizophoraceae) to rehabilitate and protect Kuala Selangor Nature Park.

Both programmes have contributed 160 hours of employees volunteering, compared with 148 hours and 108 hours in FYE 2018 and FYE 2017 respectively.





▲ Salcon volunteer installed solar lighting system and light bulbs for one of the identified households

COMMUNITY RIGHTS

As a project developer and contractor, we have the responsibility to ensure that communication with the community is in place to cater the feedback and concerns of the community. In projects which involve working within a local neighbourhood, we engage and communicate with the local community at the start of a project operation to address concerns on security and human rights, health and safety and potential environment impacts.

We provide various channels for the residents to report any wrongdoings in relation to the project or lodge any complaint through our grievance mechanism procedures. The public complaint form is available at project sites in English and Bahasa Malaysia.

We are pleased to report that there were no case of human rights violation in FY 2019.

CONCLUSION

A strong and sustainable financial performance complemented with a sound corporate EES performance will go a long way towards generating wealth for our stakeholders. This requires persistent and long-term efforts and the Group is committed to improving our sustainable business practices by taking positive actions to sustain healthy economic performance, promoting environmental and social practices and encouraging transparency and accountability throughout our business operations.

